



Date: 27 March 2014 Ref No: 55/2014

## **Service Hotline**

# Technical Issue: Delay with certain BDA Dissemination files due to a technical issue experienced on 25 March 2014

Further to the SMS communication issued on 25 March 2014, the JSE would like to provide clients with an update regarding the delay with some of the BDA Dissemination files. The JSE experienced a technical issue with an upstream system batch process which subsequently caused a delay to the BDA batch schedule which in turn impacted the dissemination of certain end of day BDA dissemination files.

The issue has been rectified and we sincerely apologise for any inconvenience this may have caused.

### Markets / Service (s):

• BDA Dissemination Service

#### **Environment(s):**

Production

#### **Contact:**

For further information please contact Customer Support:

011 520 7777 or email Customersupport@jse.co.za